

CUSTOMER #: 1029902

475923

Niello Volkswagen



2701 Arden Way
Sacramento, CA 95825
916.482.5790
vw.niello.com

Das Auto.

INVOICE

PAGE 1

BAR # ARD-020183 E.P.A. # CAD029041761

KAREN MCEVOY

12 MCKILT CT

SACRAMENTO, CA 95835-1334

karen mcevoy@yahoo.com

HOME: 916-419-1101 CONT: 916-419-1101

BUS: 916-402-3962 CELL: 916-402-3962

SERVICE ADVISOR: 498 RON ELLIOTT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
RED	16	VOLKSWAGEN GTI AUTOB	3VW547AU4GM063210	434HUT	10563/10564	T1715	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08OCT16 DD			14:00 18MAY18			CL	18MAY18

H.O. OPENED READY OPTIONS: ENG:CXCB/2.0 TRN:QUJ/AUTO 1) EXTERIOR
LY3D 2) INTERIOR TW

08:06 18MAY18 14:50 18MAY18

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER REQUEST TO PERFORM 10K SERVICE

10K DEFAULT

1148 CVWS		80.50	80.50
1 06L-115-562-B FILTERELEM	10.95	10.95	10.95
1 06L-103-801 DRAIN PLUG	5.80	5.80	5.80
57 G-052-167-S0 ENGINE OIL	0.62	0.62	35.34
PARTS: 52.09 LABOR: 80.50 OTHER: 0.00			TOTAL LINE A: 132.59

10563 CUSTOMER REQUEST TO PERFORM 10K SERVICE. TOPPED OFF COOLANT
AND WINDOW WASHER FLUID, ROTATED TIRES, SET TIRE PSI TO DOOR SPEC,
SERVICED ENGINE OIL, CHECKED BATTERY, CHECKED HEADLIGHTS, BRAKE LIGHTS,
SIDE MARKER LIGHTS, LICENCE PLATE LIGHTS, REVERSE LIGHTS, TURN SIGNAL
LIGHTS, LUBED DOORS. RESET SERVICE AND TIRE PRESSURE MONITORING SYSTEM
IF EQUIPPED. PUT STICKER IN WINDOW

B CUST STATES WHEN THE AIR VENTS ARE SET TO FLOOR THERE IS STILL SOME
COMING OUT OF DASH VENTS CHECK AND ADVISE

80 HEATING AND AIR CONDITIONING

1148 CW		0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00			TOTAL LINE B: 0.00

10563 CUSTOMER STATES WHEN THE AIR VENTS ARE SET TO FLOOR THERE IS
STILL SOME COMING OUT OF THE DASH VENT. VERIFIED CUSTOMERS CONCERN.
FOUND THE OUTER DASH VENTS TO HAVE AIR COMING THROUGH. COMPARED TO AN
ALIKE VEHICLE. THIS IS NORMAL. THE AIR COMES CONTINUES TO COME OUT OF
DASH VENTS TO DEFOG THE SIDE WINDOWS.

C 60C7 UPDATE

CAUSE:

60284299 REPAIR CRACKS AND INSTALL SUNROOF WATER

CHANNEL REPAIR KIT

1148 WVV3

1 5GM-898-041-A REPAIR KIT

(N/C)

1 D-172-090-A2 1PK ADHES.

(N/C)

(N/C)

FC: 60C799 3YK

PART#: 5GM-898-041-A

NIELLO VOLKSWAGEN
2701 ARDEN WAY
SACRAMENTO, CA 95825

15:33:23

CREDIT CARD

VISA SALE

Card # XXXXXXXXXXXX1656

Chip Card: VISA CREDIT

AID: A0000000031010

ATC: 0008

TC: 15D56283698074CA

SEQ #: 12

Batch #: 602

INVOICE 12

Approval Code: 018244

Entry Method: Chip Read

Mode: Issuer

\$121.63

SALE AMOUNT

CUSTOMER COPY

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
COPY OF THIS	PLEASE PAY THIS AMOUNT

CUSTOMER #: 1029902

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DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
08OCT16 DD			14:00 18MAY18			CL
R.O. OPENED		READY		OPTIONS: ENG:CXCB/2.0 TRN:QUJ/AUTO 1) EXTERIOR LY3D 2) INTERIOR TW		
08:06 18MAY18		14:50 18MAY18				

LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
COUNT:						
CLAIM TYPE: 710						
AUTH CODE:						
*01						

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
 10563 PERFORM 60C7 UPDATE, R/I WINDOW DEFLECTOR. R/I SUNROOF SEAL.
 INSPECTED SUNROOF TRACK. FOUND CRACKS IN SEVERAL SPOTS. FILLED CRACKED.
 APPLIED ADHESIVE KIT. VERIFIED REPAIR. NO ISSUES FOUND.

D CHECK AND INFLATE SERVICE

CIA CHECK AND INFLATE SERVICE

1148 CW 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
 10563 SET FRONT TIRE PRESSURES TO 37 PSI AND REAR TIRE PRESSURES TO
 37 PSI.

E NO CHARGE VEHICLE VISUAL INSPECTION (VALUE \$79.95)

VI NO CHARGE VEHICLE VISUAL INSPECTION (VALUE
\$79.95)

1148 CW 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
 10563 NO CHARGE VEHICLE VISUAL INSPECTION. TOPPED OFF COOLANT AND
 WINDOW WASHER FLUID, OIL AND POWERSTEERING FLUID IF NEEDED, SET TIRE
 PSI TO DOOR SPEC, TIRE DEPTH 7 32NDS FRONT AND 5 32NDS REAR, CHECKED
 BATTERY, CHECKED HEADLIGHTS, BRAKE LIGHTS, SIDE MARKER LIGHTS, LICENCE
 PLATE LIGHTS, REVERSE LIGHTS, TURN SIGNAL LIGHTS, LUBED DOORS,
 INSPECTED BRAKES 11MM ON FRONT 9MM ON REAR. RESET TIRE PRESSURE
 MONITORING SYSTEM IF EQUIPPED. NO ISSUES FOUND.

F CUSTOMER AUTHORIZES COURTESY EXTERIOR HAND CAR WASH

WASH CUSTOMER AUTHORIZES COURTESY EXTERIOR HAND
CAR WASH

1148 CW 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

ORIGINAL ESTIMATE		AUTHORIZED BY		DATE		TIME		DESCRIPTION	TOTALS
PHONE #								LABOR AMOUNT	
DATE	TIME	PHONE #	AUTHORIZED BY	ADDITIONAL AMOUNT	REVISED AMOUNT	REVISION DETAILS		PARTS AMOUNT	
								GAS, OIL, LUBE	
								SUBLET AMOUNT	
								MISC. CHARGES	
								TOTAL CHARGES	
								LESS DISCOUNT	
								SALES TAX	
I ACKNOWLEDGED NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				I ACKNOWLEDGED RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.				PLEASE PAY THIS AMOUNT	

Notice to Consumer: Please read important information on back.

CUSTOMER COPY

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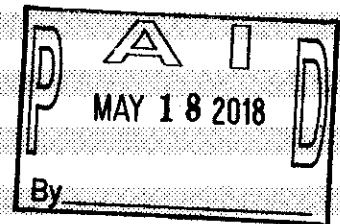
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R.O. OPENED		READY		OPTIONS: ENG:CXCB/2.0 TRN:QUJ/AUTO 1) EXTERIOR			
		LY3D 2) INTERIOR TW					
08:06 18MAY18		14:50 18MAY18					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
SHUTTLE CREATED 2018-05-15					THANK YOU FOR VISITING NIELLO VW FOR SERVICE.		
11:42:41AM TAKEN BY					WE APPRECIATE YOUR BUSINESS.		

WE NOW OFFER XPRESS SERVICE
MONDAY - SATURDAY 8AM TO 5PM
NO APPOINTMENT NEEDED!!!!



ORIGINAL ESTIMATE							AUTHORIZED BY		DESCRIPTION	TOTALS	
PHONE #							DATE		TIME	LABOR AMOUNT	80.50
DATE	TIME	PHONE #	AUTHORIZED BY	ADDITIONAL AMOUNT	REVISED AMOUNT	REVISION DETAILS			PARTS AMOUNT	52.09	
									GAS, OIL, LUBE	0.00	
									SUBLET AMOUNT	0.00	
									MISC. CHARGES	0.00	
									TOTAL CHARGES	132.59	
									LESS DISCOUNT	15.00	
									SALES TAX	4.04	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.							I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.		PLEASE PAY THIS AMOUNT	121.63	

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Niello Volkswagen
 **niello.com**



 **KNOW YOUR
VEHICLE**

OUR VALUED CUSTOMER

Karen Mcevoy

12 MCKILT CT
SACRAMENTO, CA 95835-1334
(916) 419-1101
karen_mcevoy@yahoo.com

Ron Elliott

Service Consultant

G. Gnerlich

Certified Technician

YOUR VEHICLE

Year 2016	Make Volkswagen	Model GTI	Engine Type 2.0L 4-cyl DOHC (DI)
Odometer 10,563	VIN # 3VW547AU4GM063210	License # 434HUT	Date 5/18/2018

Vehicle Care Commitment

It's about "Peace of Mind..."

Thank you for choosing our service department to handle your vehicle's service needs. In order to provide the quality service you deserve, we have invested in the latest diagnostic equipment and information systems. These help us fully understand your vehicle's service and maintenance requirements so that we can service your vehicle in the most comprehensive and economical way possible.



We are pleased to present to you a "Know Your Vehicle" report today. It's important to us that you leave our dealership with peace of mind, so we take the extra time necessary to analyze your vehicle's health to make sure it is operating at its optimum levels. This bumper-to-bumper inspection report will help you better understand your vehicle's performance and health. Staying on top of your vehicle's health is vitally important to ensuring your safety on the road.



Thank you for this opportunity to assist you. We appreciate your business. Please feel free to contact your service advisor if you have any questions or concerns. We will do everything we can to put your mind at ease and keep you and your family safe on the road.



How we give you "Peace of Mind..."

To help you understand what your vehicle needs to stay in top operating condition, we:

- Perform a world class visual inspection on your vehicle every visit
- Review your vehicle's maintenance schedules and search our extensive database to uncover anything we believe you should know about your vehicle based on its odometer reading and time on the road
- Make recommendations and complete a Treatment Plan for your vehicle
- Offer a complete easy to read and understand report that enables you to make an educated decision for your vehicle's service needs. Items on the report will be classified as follows:
 - Pass - Items are new or "like new" and do not require service at this time
 - Items that are dirty or showing signs of wear and would benefit from being serviced soon
 - Fail - Items that have either worn below minimum specifications or are no longer doing what it was designed to do and need to be repaired immediately

DISCLAIMER: Addressing any identified issues listed by the report, should improve the safety and performance of your vehicle. However, please remember that the inspection is limited to a visual inspection of the items listed on the report without disassembling or test driving your vehicle. Therefore, it is not possible for the technician to see or identify all potential defects, especially those that are internal to the engine, transmission, driveline, electrical system or other components. The cleanliness of the vehicle both inside and out at the time of the actual inspection may reduce the accuracy of the inspection. Your vehicle may have conditions that are not evident at the time of the inspection or otherwise not presented or noticed during the inspection process. Therefore, the inspection and condition report does not provide any guarantee or warranty that the vehicle will not break down in the future, or have conditions that were undetected during the inspection or were omitted from the report.



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. CUSTOMER REQUEST TO PERFORM 10K SERVICE
- ✓ B. CUST STATES WHEN THE AIR VENTS ARE SET TO FLOOR THERE IS STILL SOME COMING OUT OF DASH VENTS CHECK AND ADVISE
- ✓ C. 60C7 UPDATE
- ✓ D. CHECK AND INFLATE SERVICE
- ✓ E. NO CHARGE VEHICLE VISUAL INSPECTION (VALUE \$79.95)
- ✓ F. CUSTOMER AUTHORIZES COURTESY EXTERIOR HAND CAR WASH



Package Results

Niello Volkswagen Courtesy MultiPo1nt
Inspection

Cautioned Task	Observation	Recommendation	Done
Left rear tire tread depth	Left rear tire tread measures 5/32"		
Right rear tire tread depth	Right rear tire tread measures 5/32"		

Passed Task	Observation	Recommendation	Done
	9 mm		
	10 mm or greater		
	Battery passes performance test		
	Left front tire tread measures 7/32": Inspect tire next service		
	Right front tire tread measures 7/32": Inspect tire next service		
	Front tire pressure was set to 37 psi - Check tire pressures monthly		
	Rear tire pressure was set to 37 psi - Check tire pressures monthly		
	Found washer fluid level low: Filled to proper level		

Passed Tasks

- | | | |
|--|--|---|
| <ul style="list-style-type: none"> ✓ Inspect exhaust system for leaks, damage, and loose parts ✓ Inspect engine mounts ✓ Inspect reverse light operation ✓ Inspect headlight low and high beam operation ✓ Inspect heating and air conditioning operation ✓ Measure front brake lining thickness ✓ Perform battery performance test ✓ Inspect drive belts ✓ Inspect front suspension components ✓ Inspect transmission for leaks ✓ Inspect fog/driving lights (in applicable vehicles) ✓ Left front tire tread depth ✓ Check and adjust rear tire pressure ✓ Inspect hood struts ✓ Inspect wheels for damage ✓ Check engine performance ✓ Check brake fluid level and condition ✓ Fill windshield washer fluid | <ul style="list-style-type: none"> ✓ Inspect wheel bearings ✓ Inspect transmission mounts ✓ Inspect hazard light operation ✓ Inspect taillight, turn signal, side marker, and license plate lights ✓ Inspect wiper and washer operation ✓ Inspect dash and interior lights ✓ Inspect brake system components (Rotors, Calipers etc.) ✓ Inspect battery terminals and cables ✓ Inspect all hoses and clamps ✓ Inspect rear suspension components ✓ Inspect brake system for leaks ✓ Inspect steering system for leaks ✓ Right front tire tread depth ✓ Windshield for cracks, chips and pitting ✓ Inspect front differential for leaks (in applicable vehicles) ✓ Inspect air cleaner element ✓ Check engine oil level and condition ✓ Check engine coolant level and condition ✓ Inspect spoilers, splash shields and liners. | <ul style="list-style-type: none"> ✓ Inspect axles, driveshaft(s) U-joints and CV joints/boots ✓ Inspect fuel tank, lines, and connections ✓ Inspect brake light operation ✓ Inspect taillight, turn signal, and side marker assemblies for cracks and damage ✓ Check horn operation ✓ Measure rear brake lining thickness ✓ Inspect instrument cluster warning lamps ✓ Inspect cabin air (HEPA/micro) filter (in applicable vehicles) ✓ Inspect steering components ✓ Inspect engine for oil leaks ✓ Inspect cooling system for leaks ✓ Inspect sway bar components ✓ Check and adjust front tire pressure ✓ Tire recommendations based on overall tire wear and condition ✓ Inspect wiper blades ✓ Time and Mileage based recommendations ✓ Check transmission fluid level and condition ✓ Check power steering fluid level and condition |
|--|--|---|



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Deferred	Approved
A. CUSTOMER REQUEST TO PERFORM 10K SERVICE			X

Original Customer Requests	Status	Deferred	Approved
B. CUST STATES WHEN THE AIR VENTS ARE SET TO FLOOR THERE IS STILL SOME COMING OUT OF DASH VENTS CHECK AND ADVISE			X
C. 60C7 UPDATE			X
D. CHECK AND INFLATE SERVICE			X
E. NO CHARGE VEHICLE VISUAL INSPECTION (VALUE \$79.95)			X
F. CUSTOMER AUTHORIZES COURTESY EXTERIOR HAND CAR WASH			X
Subtotal:			