

Steven McEvoy

12 McKilt Ct  
Sacramento, CA 95835  
916-275-4710

2014 FORD EXPLORER - **165,686** mi.  
VIN # **1FM5K8AR3EGA60179**

November 22, 2022

RO # **647778**  
Tag # **T3462**

Service Consultant: **Kevin Palmer**  
Certified Technician: **Charles Shores**

## Vehicle Status

Authorization Requested

## Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

1. REAR TOE LINK REPLACEMENT
2. POST-PURCHASE INSPECTION-JUST PURCHASED VEHICLE. PLEASE CHECK ALL STEERING/SUSPENSION CLOSELY. LOOK FOR FLUID LEAKS AND MAKE SURE TO UPLOAD VIDEO IN TCC OF CONDITION OF VEHICLE. CUSTOMER SUSPECT OF FRONT SUSPENSION COMPONENTS BEING WORN, CLUNK IS PRESENT OVER BUMPS ETC. PLEASE THOROUGHLY CHECK OUT VEHICLE.
3. PERFORM MULTI POINT INSPECTION AND SET TIRE PRESSURE TO MANUFACTURESSPECIFACATION

## Multipoint Inspection Results

Failed Task	Observation / Recommendation
Tech vehicle video / picture inspection	<p>Failed Recommendations</p> 
Inspect Taillight, Turn Signal, Side Marker, and License Plate Lights	Found License Plate Light to be Inoperative    Replace Both License Plate Bulbs
Inspect Dash and Interior Lights	Found Interior Light(s) Inoperative    Diagnosis Interior Light Problem
Inspect Heating and Air Condition System	Found AC Blowing Warm Air    Diagnose AC System
Tire Recommendations	Spare tire missing    Replace spare tire    Spare tire missing    Replace spare tire jack
Inspect Sway Bar Components	Found worn out sway-bar bushings    Replace sway-bar complete with bushings Found worn/loose sway-bar link(s)    Remove and Replace both front sway-bar links
Inspect Front Suspension Components	Found control arm bushing(s) worn/loose    Replace both front lower control arms Found shock(s)/strut(s) weak/worn    Replace front struts
Inspect Rear Suspension Components	Found shock(s)/strut(s) weak/worn    Replace Both Rear Shocks
Check For Engine Oil Leaks	Found engine oil leaking    Replace oil sender
Other Findings -9	Right 2nd row seat belt retractor missing    Replace right 2nd row seat belt retractor
Other Findings -10	right window switch inop    Replace right rear window switch

Cautioned Task	Observation / Recommendation
Left Front Tire / Tread Depth and or Condition	<b>Left Front Tread Depth 5/32"</b> L/F Tire - No action Needed at This Time. Inspect next service.
Right Front Tire / Tread Depth and or Condition	<b>Right Front Tread Depth 5/32"</b> R/F Tire - No action Needed at This Time. Inspect next service.
Right Rear Tire / Tread Depth and or Condition	<b>Right Rear Tread Depth 5/32"</b> R/R Tire - No action Needed at This Time. Inspect next service.

Passed Task	Observation / Recommendation
Left Rear Tire / Tread Depth and or	<b>Left Rear Tread Depth 9/32</b>

Condition	
Check and Adjust Front Tire Pressures	<b>We set your tire pressure to factory specifications - Check tire pressures monthly</b>
Check and Adjust Rear Tire Pressure	<b>Rear tire pressure was set to manufacturer specification - Check tire pressures monthly</b>
Inspect Front Brake Lining Thickness	<b>10 MM</b>
Inspect Rear Brake - Linings / Pads	<b>Pads - 10 MM</b>

### Passed Tasks

Inspect Instrument Cluster Warning Lights	Headlights	Inspect Brake Light Operation
Inspect Taillight, Turn Signal, and Side Marker Assemblies	Inspect Hazard Light Operation Inspect Parking Brake Adjustment and Operation	Inspect Reverse Light Operation Other Findings -1 Check Horn Operation
Inspect Windshield Wiper Blades	Inspect Windshield For Cracks, Chips and Pitting	Inspect Wiper and Washer Operation Inspect Rear Wiper Blades
Other Findings - 2	Check Engine Oil Level and Condition	Check Brake Fluid Level and Condition
Check Engine Coolant Level and Condition	Fill Windshield Washer Fluid	Other Findings -3
Inspect Hood Struts	Perform battery performance test	Inspect Battery Terminals and Cables
Inspect Hoses and Clamps and Cooling System	Inspect Drive Belts ( Cracks / Damage / Wear)	Other Findings -4
Other Findings -5	Inspect Brake System Components (Calipers,Wheel Cylinders, etc.)	Other Findings -6 Check Front Differential for Leaks
Check Rear Differential for Leaks	Inspect Transfer Case (4WD / AWD) Models	Other Findings -7
Inspect Fuel Tank, Lines, and Connections	Inspect Exhaust System for Damage and Loose Parts	Inspect Engine Mounts For Damage Inspect Transmission Mounts for Damage
Steering Components and Steering Linkage	Inspect for Wheel Bearing Free Play	Inspect Axles, Driveshaft, U-joints and CV Joints
Other Findings -8	Inspect Cooling System for Leaks	Check Brake System for Leaks
Inspect Transmission for Leaks	Inspect Steering System For Leaks	

### Recommended Services

Our technicians recommend the following services for your vehicle:

	Estimate	Declined	Approved
Original Customer Requests			
REAR TOE LINK REPLACEMENT	Warranty		
POST-PURCHASE INSPECTION-JUST PURCHASED VEHICLE. PLEASE CHECK ALL STEERING/SUSPENSION CLOSELY. LOOK FOR FLUID LEAKS AND MAKE SURE TO UPLOAD VIDEO IN TCC OF CONDITION OF VEHICLE. CUSTOMER SUSPECT OF FRONT SUSPENSION COMPONENTS BEING WORN, CLUNK IS PRESENT OVER BUMPS ETC. PLEASE THOROUGHLY CHECK OUT VEHICLE.	\$390.00		
PERFORM MULTI POINT INSPECTION AND SET TIRE PRESSURE TO MANUFACTURESSPECIFICATION	Internal		
<b>Subtotal</b>	<b>\$390.00</b>		<b>\$390.00</b>
Inspection Recommendations	Estimate	Declined	Approved
Inspect Taillight, Turn Signal, Side Marker, and License Plate Lights: Found License Plate Light to be Inoperative Replace Both License Plate Bulbs	\$69.66		
Needs Approval ➔	<a href="#">Decline</a>	<a href="#">Approve</a>	
Inspect Dash and Interior Lights: Found Interior Light(s) Inoperative Diagnosis Interior Light Problem	\$195.00		
Needs Approval ➔	<a href="#">Decline</a>	<a href="#">Approve</a>	
Inspect Heating and Air Condition System: Found AC Blowing Warm Air Diagnose AC System	\$195.00		
Needs Approval ➔	<a href="#">Decline</a>	<a href="#">Approve</a>	

Tire Recommendations: Spare tire missing Replace spare tire	\$347.70		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
Inspect Sway Bar Components: Found worn out sway-bar bushings Replace sway-bar complete with bushings	\$529.19		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
Inspect Sway Bar Components: Found worn/loose sway-bar link(s) Remove and Replace both front sway-bar links	\$414.72		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
Inspect Front Suspension Components: Found control arm bushing(s) worn/loose Replace both front lower control arms	\$529.46		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
Inspect Front Suspension Components: Found shock(s)/strut(s) weak/worn Replace front struts	\$912.97		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
Inspect Rear Suspension Components: Found shock(s)/strut(s) weak/worn Replace Both Rear Shocks	\$700.54		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
Check For Engine Oil Leaks: Found engine oil leaking Replace oil sender	\$444.30		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
Other Findings -9: Right 2nd row seat belt retractor missing Replace right 2nd row seat belt retractor	\$365.87		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
Other Findings -10: right window switch inop Replace right rear window switch	\$183.41		
Needs Approval 	<a href="#">Decline</a>	<a href="#">Approve</a>	
<b>Subtotal</b>	<b>\$4,887.82</b>		
Left Front Tire / Tread Depth and or Condition: Left Front Tread Depth 5/32" L/F Tire - No action Needed at This Time. Inspect next service.			
Right Front Tire / Tread Depth and or Condition: Right Front Tread Depth 5/32" R/F Tire - No action Needed at This Time. Inspect next service.			
Right Rear Tire / Tread Depth and or Condition: Right Rear Tread Depth 5/32" R/R Tire - No action Needed at This Time. Inspect next service.			
<b>Subtotal</b>			
Totals, Taxes and Fees	Estimate	Declined	Approved
Estimate Subtotal	\$5,277.82		\$390.00
Shop Fee			
Tax	\$205.01		
<b>Estimate Total</b>	<b>\$5,482.83</b>		<b>\$390.00</b>

As Low As **\$432.67**/month with† [Check financing options](#)

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Sign above the line

[Clear](#)

**Sign & Submit**

Approve or Decline all estimate(s) above

† Based on 12 monthly payments, APR 32.34% and a 20% down payment of the purchase price including tax. Subject to approval. APR, down payment and other terms displayed here are an example only. Actual approval amount, APR and required down payment varies based on creditworthiness. APR ranges from 9.99% to 35.99%. Any financing offered is made by Transportation Alliance Bank, Inc., dba TAB Bank, which determines qualifications for and terms of credit.

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