

Steven McEvoy

12 McKilt Ct

Sacramento, CA 95835

916-275-4710

2014 FORD EXPLORER - 165,686 mi.

VIN # 1FM5K8AR3EGA60179

November 22, 2022

RO # 647778

Tag # T3462

Service Consultant: Kevin Palmer

Certified Technician: Charles Shores





Vehicle Status

Authorization Requested

Original Customer Requests

- The following is what you requested we perform or investigate regarding your vehicle:
- 1. REAR TOE LINK REPLACEMENT
 - 2. POST-PURCHASE INSPECTION-JUST PURCHASED VEHICLE. PLEASE CHECK ALL STEERING/SUSPENSION CLOSELY. LOOK FOR FLUID LEAKS AND MAKE SURE TO UPLOAD VIDEO IN TCC OF CONDITION OF VEHICLE. CUSTOMER SUSPECT OF FRONT SUSPENSION COMPONENTS BEING WORN, CLUNK IS PRESENT OVER BUMPS ETC. PLEASE THOROUGHLY CHECK OUT VEHICLE.
 - 3. PERFORM MULTI POINT INSPECTION AND SET TIRE PRESSURE TO MANUFACTURESSPECIFACATION

Multipoint Inspection Results

Failed Task	Observation / Recommendation
Tech vehicle video / picture inspection	<div>Failed Recommendations</div> <div></div>
Inspect Taillight, Turn Signal, Side Marker, and License Plate Lights	<div>Found License Plate Light to be Inoperative</div> <div>Replace Both License Plate Bulbs</div>
Inspect Dash and Interior Lights	<div>Found Interior Light(s) Inoperative</div> <div>Diagnosis Interior Light Problem</div>
Inspect Heating and Air Condition System	<div>Found AC Blowing Warm Air</div> <div>Diagnose AC System</div>
Tire Recommendations	<div>Spare tire missing</div> <div>Replace spare tire</div> <div>Spare tire missing</div> <div>Replace spare tire jack</div>
Inspect Sway Bar Components	<div>Found worn out sway-bar bushings</div> <div>Replace sway-bar complete with bushings</div> <div>Found worn/loose sway-bar link(s)</div> <div>Remove and Replace both front sway-bar links</div>
Inspect Front Suspension Components	<div>Found control arm bushing(s) worn/loose</div> <div>Replace both front lower control arms</div> <div>Found shock(s)/strut(s) weak/worn</div> <div>Replace front struts</div>
Inspect Rear Suspension Components	<div>Found shock(s)/strut(s) weak/worn</div> <div>Replace Both Rear Shocks</div>
Check For Engine Oil Leaks	<div>Found engine oil leaking</div> <div>Replace oil sender</div>
Other Findings -9	<div>Right 2nd row seat belt retractor missing</div> <div>Replace right 2nd row seat belt retractor</div>
Other Findings -10	<div>right window switch inop</div> <div>Replace right rear window switch</div>

Cautioned Task	Observation / Recommendation
Left Front Tire / Tread Depth and or Condition	<div>Left Front Tread Depth 5/32"</div> <div>L/F Tire - No action Needed at This Time. Inspect next service.</div>
Right Front Tire / Tread Depth and or Condition	<div>Right Front Tread Depth 5/32"</div> <div>R/F Tire - No action Needed at This Time. Inspect next service.</div>
Right Rear Tire / Tread Depth and or Condition	<div>Right Rear Tread Depth 5/32"</div> <div>R/R Tire - No action Needed at This Time. Inspect next service.</div>

Passed Task	Observation / Recommendation
Left Rear Tire / Tread Depth and or	<div>Left Rear Tread Depth 9/32</div>

Condition	
Check and Adjust Front Tire Pressures	We set your tire pressure to factory specifications - Check tire pressures monthly
Check and Adjust Rear Tire Pressure	Rear tire pressure was set to manufacturer specification - Check tire pressures monthly
Inspect Front Brake Lining Thickness	10 MM
Inspect Rear Brake - Linings / Pads	Pads - 10 MM

Passed Tasks

Inspect Instrument Cluster Warning Lights	Headlights	Inspect Brake Light Operation
Inspect Taillight, Turn Signal, and Side Marker Assemblies	Inspect Hazard Light Operation	Inspect Reverse Light Operation
	Inspect Parking Brake Adjustment and Operation	Other Findings -1
Inspect Windshield Wiper Blades	Inspect Windshield For Cracks, Chips and Pitting	Check Horn Operation
Other Findings - 2	Check Engine Oil Level and Condition	Inspect Wiper and Washer Operation
Check Engine Coolant Level and Condition	Fill Windshield Washer Fluid	Inspect Rear Wiper Blades
Inspect Hood Struts	Perform battery performance test	Check Brake Fluid Level and Condition
Inspect Hoses and Clamps and Cooling System	Inspect Drive Belts (Cracks / Damage / Wear)	Other Findings -3
Other Findings -5	Inspect Brake System Components (Calipers, Wheel Cylinders, etc.)	Inspect Battery Terminals and Cables
Check Rear Difenential for Leaks	Inspect Transfer Case (4WD / AWD) Models	Other Findings -4
Inspect Fuel Tank, Lines, and Connections	Inspect Exhaust System for Damage and Loose Parts	Other Findings -6
Steering Components and Steering Linkage	Inspect for Wheel Bearing Free Play	Check Front Differential for Leaks
Other Findings -8	Inspect Cooling System for Leaks	Other Findings -7
Inspect Transmission for Leaks	Inspect Steering System For Leaks	Inspect Engine Mounts For Damage
		Inspect Transmission Mounts for Damage
		Inspect Axles, Driveshaft, U-joints and CV Joints
		Check Brake System for Leaks

Recommended Services

Our technicians recommend the following services for your vehicle:

Original Customer Requests	Estimate	Declined	Approved
REAR TOE LINK REPLACEMENT	Warranty		
POST-PURCHASE INSPECTION-JUST PURCHASED VEHICLE. PLEASE CHECK ALL STEERING/SUSPENSION CLOSELY. LOOK FOR FLUID LEAKS AND MAKE SURE TO UPLOAD VIDEO IN TCC OF CONDITION OF VEHICLE. CUSTOMER SUSPECT OF FRONT SUSPENSION COMPONENTS BEING WORN, CLUNK IS PRESENT OVER BUMPS ETC. PLEASE THOROUGHLY CHECK OUT VEHICLE.	\$390.00		
PERFORM MULTI POINT INSPECTION AND SET TIRE PRESSURE TO MANUFACTURESSPECIFACATION	Internal		
Subtotal	\$390.00		\$390.00
Inspection Recommendations	Estimate	Declined	Approved
Inspect Taillight, Turn Signal, Side Marker, and License Plate Lights: Found License Plate Light to be Inoperative Replace Both License Plate Bulbs	\$69.66		
Needs Approval		Decline	Approve
Inspect Dash and Interior Lights: Found Interior Light(s) Inoperative Diagnosis Interior Light Problem	\$195.00		
Needs Approval		Decline	Approve
Inspect Heating and Air Condition System: Found AC Blowing Warm Air Diagnose AC System	\$195.00		
Needs Approval		Decline	Approve

Tire Recommendations: Spare tire missing Replace spare tire			
Tire Recommendations: Spare tire missing Replace spare tire jack	\$347.70		
Needs Approval		Decline	Approve
Inspect Sway Bar Components: Found worn out sway-bar bushings Replace sway-bar complete with bushings	\$529.19		
Needs Approval		Decline	Approve
Inspect Sway Bar Components: Found worn/loose sway-bar link(s) Remove and Replace both front sway-bar links	\$414.72		
Needs Approval		Decline	Approve
Inspect Front Suspension Components: Found control arm bushing(s) worn/loose Replace both front lower control arms	\$529.46		
Needs Approval		Decline	Approve
Inspect Front Suspension Components: Found shock(s)/strut(s) weak/worn Replace front struts	\$912.97		
Needs Approval		Decline	Approve
Inspect Rear Suspension Components: Found shock(s)/strut(s) weak/worn Replace Both Rear Shocks	\$700.54		
Needs Approval		Decline	Approve
Check For Engine Oil Leaks: Found engine oil leaking Replace oil sender	\$444.30		
Needs Approval		Decline	Approve
Other Findings -9: Right 2nd row seat belt retractor missing Replace right 2nd row seat belt retractor	\$365.87		
Needs Approval		Decline	Approve
Other Findings -10: right window switch inop Replace right rear window switch	\$183.41		
Needs Approval		Decline	Approve
Subtotal	\$4,887.82		
Left Front Tire / Tread Depth and or Condition: Left Front Tread Depth 5/32" L/F Tire - No action Needed at This Time. Inspect next service.			
Right Front Tire / Tread Depth and or Condition: Right Front Tread Depth 5/32" R/F Tire - No action Needed at This Time. Inspect next service.			
Right Rear Tire / Tread Depth and or Condition: Right Rear Tread Depth 5/32" R/R Tire - No action Needed at This Time. Inspect next service.			
Subtotal			
Totals, Taxes and Fees	Estimate	Declined	Approved
Estimate Subtotal	\$5,277.82		\$390.00
Shop Fee			
Tax	\$205.01		
Estimate Total	\$5,482.83		\$390.00

As Low As \$432.67/month with

† [Check financing options](#)

Sign above the line

Clear

Sign & Submit

Approve or Decline all estimate(s) above

† Based on 12 monthly payments, APR 32.34% and a 20% down payment of the purchase price including tax. Subject to approval. APR, down payment and other terms displayed here are an example only. Actual approval amount, APR and required down payment varies based on creditworthiness. APR ranges from 9.99% to 35.99%. Any financing offered is made by Transportation Alliance Bank, Inc., dba TAB Bank, which determines qualifications for and terms of credit.

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